


Grievance Link on NMMC.GOV.IN

The screenshot displays the homepage of the Navi Mumbai Municipal Corporation website. At the top left is the NMMC logo and the text "Navi Mumbai Municipal Corporation City of the 21st Century". At the top right is the Government of India emblem and the date "Saturday 17-09-2016". A navigation menu includes "Home", "About us", "Administration", "Departments", "RTI", "Feedback", and "Downloads". A large banner image shows the NMMC building at night. Below the banner are service categories: "Water", "Property", "LBT / CESS", "RTI", and "RTS ACT". The "Online Services" section features a "Citizens Arena" box with links for "Citizens Charter", "Circulars", "Grievance", "FORMS", and "Jobs". The "Grievance" link is circled in blue. Other sections include "Online Information" with links for "Aadhaar", "Budget", and "Corporate social Responsibility", and "Latest News & Events" with a "Commissioner Speaks" link.

Citizen can log in from website

Grievance landing page on website

Kindly note, the domain name for NMMC has changed from www.nmmconline.com to www.nmmc.gov.in [English](#) [मराठी](#) [Login](#)

 **Navi Mumbai Municipal Corporation**

[Citizens Arena](#) [Home](#)


Citizen charter
Jobs
Grievance
 > [My Complaints](#)
 > Register grievance
 > Track Grievance
 > Feed back grievance


FORMS
Circulars

Feedback Grievance
You need to [Login](#) to lodge Grievance. Please click here to [Login](#) .

Citizen is required to Login first to avail service of filing Grievance

NAVI MUMBAI MUNICIPAL CORPORATION
Ground Floor, Sector-15 A,
Palm Beach Junction, CBD Belapur,


info@nmmconline.com
Disclaimer | Site Map


एक कदम स्वच्छता की ओर

Login or creating an account

Kindly note, the domain name for NMMC has changed from www.nmmconline.com to www.nmmc.gov.in [English](#) [मराठी](#) [Login](#)



Navi Mumbai Municipal Corporation
City of the 21st Century



सत्यमेव जयते
Wednesday
26-10-2016

[Home](#) [About us](#) [Administration](#) [Departments](#) [RTI](#) [Feedback](#) [Downloads](#)

Email Address

Password

Remember Me

[SIGN IN](#)

[OpenID](#) [Create Account](#) [Forgot Password](#)

NAVI MUMBAI MUNICIPAL CORPORATION
Ground Floor, Sector-15 A

[f](#) [t](#) [✉](#)

स्वच्छ भारत

Citizen is required to either Login with existing Credentials or to create new account

Creation of New Account

City of the 21st Century

सत्यमेव जयते

Wednesday
26-10-2016

Home About us Administration Departments RTI Feedback Downloads

User Details:

First Name * Middle Name Last Name *

Email Address * Password * Retype Password *

Phone No Mobile No *

Additional Details:

Consumer No License No

Pan No Property No

CREATE

[Sign In](#) [OpenID](#) [Forgot Password](#)

Citizen is required to fill the requisite details and create a new account to register new grievances

Registering New Grievance

The screenshot displays the 'Register New Grievance' page on the Navi Mumbai Municipal Corporation website. The page is titled 'Citizens Arena' and features a navigation menu on the left with options like 'Citizen charter', 'jobs', 'Grievance', and 'FORMS'. The main content area is titled 'Register New Grievance' and contains a grid of ten grievance categories, each with an icon and a label. Below the grid is a 'More Services' section with a 'Grievance Type' dropdown menu and a 'Department' dropdown menu. The 'Grievance Description' field is a large text area. The 'Grievance Address' section includes 'Ward' and 'Sector' dropdown menus, a 'Landmark' text field, and an 'Upload Photo' section with a 'Choose File' button and a 'Browse to preview image' button. At the bottom, there is a checkbox for a certification statement and 'SAVE' and 'CLEAR' buttons.

1. Click on Register Grievance

2. Choose either from Top ten Grievance or select from drop down

3. Add Description


4. Select Ward and Sector

5. Citizen can upload image

6. Submit

Tracking Grievances

Kindly note, the domain name for NMMC has changed from www.nmmconline.com to www.nmmc.gov.in English मराठी



Navi Mumbai Municipal Corporation

Citizens Arena Home

- Citizen charter
- Jobs
- Grievance
 - My Complaints
 - Register grievance
 - Track Grievance**
 - Feed back grievance
- FORMS
- Circulars


Grievance Details

Complaint Id*

Citizen to click on Track Grievance and enter Complaint ID/ Grievance ID

My Complaints and other options

Kindly note, the domain name for NMMC has changed from www.nmmconline.com to www.nmmc.gov.in English मराठी



Navi Mumbai Municipal Corporation

Home

Citizen can check the Grievances under My Complaints

Citizen can check the detailed view of Grievance after clicking the Grievance ID

Citizen can provide feedback after resolution

Jobs

Grievance

- My Complaints
- Register grievance
- Track Grievance
- Feed back grievance

FORMS

Circulars

My Complaints

Complaint Id	Complaint Date	Department Name	Grievance Type	Status
10-2016-112	18/10/2016	Solid Waste Management	Garbage not lifted from Housing Society	Reopened

Showing 1 result.