

Receipt, processing & status of Redressal of complaints by citizens:-

Any citizen of Navi Mumbai Municipal Corporation who has any grievances regarding the aspects related to Town Planning department may in writing communicate the same for redressal. The Town Planning department after receiving such complaint may verify the concern record and/or inspect the concern site and/or give notice/hearing to all concern persons an/or instruct the concern department of Navi Mumbai Municipal Corporation if necessary and finally satisfactorily redress the matter of complaint & communicated the action taken to the complainant accordingly.